



# Intelligent boxes

Smart solutions for modern life



RESIDENTIAL · COMMERCIAL · RETAIL

"my**RENZ**box lives in a place where communities and businesses thrive and have adjusted to their future needs"

Alison Orrells  
The Safety Letterbox Company Ltd. (Renz UK)  
CEO & Managing Director



## The future of parcel delivery

The current **parcel delivery** situation and its significant rapid growth, coupled with **net zero** targets, presents a very real challenge for all involved in the delivery process and those within the **built environment**.

Problems experienced now with failed deliveries, access and volume storage will be magnified and all areas need to be **future proofed**. Retailers, distributors and modern consumers are looking for effective and efficient **24/7 solutions**.

Urban planners working with **decarbonisation** on the agenda, look to positively manipulate footfall and traffic flow to provide the most positive **urban experience**. The workplace require ways to improve **employees facilities** and **wellbeing** for both external and internal logistics.

A crisis such as COVID-19 has demonstrated huge parcel peaks for B2C, B2B with **contactless** deliveries a very real requirement in a **COVID-secure** environment. The **digital world** we now live in provides endless opportunities, enabling us to **connect, trace and control**.

We are now further propelled into the future demands of parcel delivery.

Alison Orrells  
The Safety Letterbox Company Ltd. (Renz UK)  
CEO & Managing Director

my**RENZ**box intelligent boxes, provides a highly effective, versatile, flexible and future-proofed system with multiple solutions for all users, locations, requirements and applications.

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### Renz Group Offices

- 📍 The Safety Letterbox Company
- 📍 France
- 📍 Denmark
- 📍 Germany
- 📍 Sweden
- 📍 Poland

myRENZbox Award Winning



## Our Company

Renz Group is Europe's market-leading and highly reputable mail and parcel box manufacturer, established in 1925. We hold offices and production facilities throughout Europe, employing over 800 people in the design, manufacturing and global distribution of cutting-edge postal solutions. In 2012, The Safety Letterbox Company Ltd. joined the Renz Group as Renz UK, further strengthening its worldwide presence in the mailbox and parcelbox market.

Based in the UK, The Safety Letterbox Company (SLB) is an award-winning British manufacturer which has stood at the forefront of premium mailbox and parcelbox manufacturing for over 35 years. We proudly supply both residential and commercial sectors with a highly comprehensive range of mailboxes for virtually any application, location and budget.

Long-term success doesn't come by chance; it is the result of investment, hard work and a clear vision. These are the cornerstones of the Renz company philosophy, which combined with a focus on innovation, commitment, high quality and service, helps make Renz the European market leader in mail and parcel systems.

Being part of the **Renz Group** enables us to share our experience, capabilities and knowledge to build an even better business. Innovation is the backbone of our Group – continually and literally thinking outside the box. Building on a distinguished past, we continue to work tirelessly to future-proof our business, our product offering and the industry we work in, to continue to produce the very best products, best service and best quality for our customers, all whilst working with a responsible, sustainable and collaborative approach.

THE SAFETY  
LETTERBOX  
COMPANY LTD



PART OF THE RENZ GROUP



# Intelligently manage your parcel growth

Global parcel volumes forecast to **reach 200 billion by 2025\***

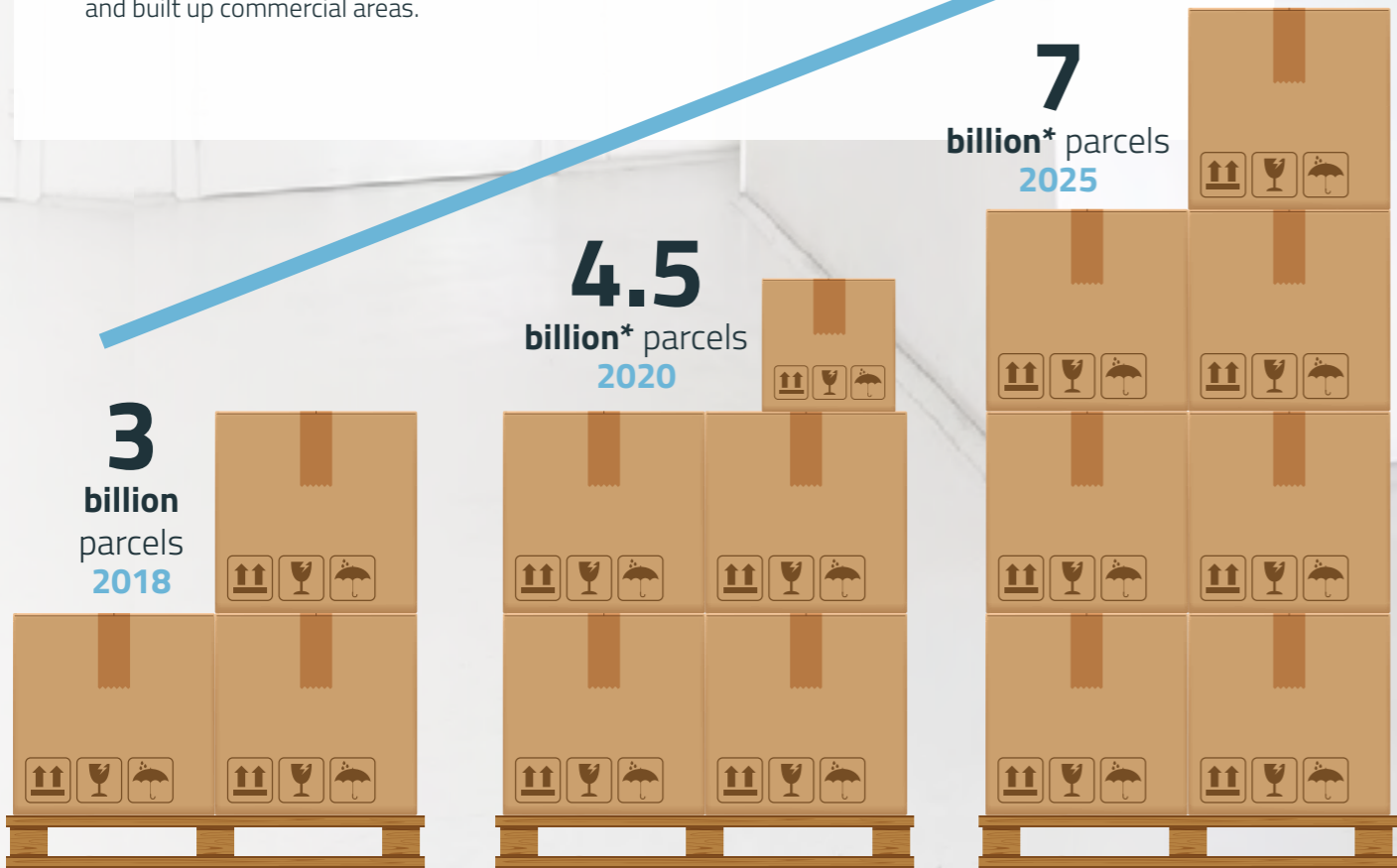
The consumer demand for flexibility and convenience is fuelling a significant growth in online sales across the globe. This effect on parcel volumes brings with it a requirement for a simple, safe and reliable receipt of goods 24/7.

Congestion from parcel delivery vehicles, failed first time deliveries, inefficiency and frustrations already experienced will be further magnified with the steep growth predicted.

This contribution to air and noise pollution will particularly affect areas of dense residential and built up commercial areas.

The UK Government has set a Net Zero target for the UK by 2050. If this is to be achieved, then efficient and guaranteed first-time delivery solutions are sure to play an important role.

Demand for contactless deliveries is also expected to increase in the future, as organisations strive to operate in a hygienic and safe manner, removing the need for human interaction.



\*Pre COVID-19

## Future proof your project and configure your solution

### Considerations include:

- ✓ Location - internal, external
- ✓ Space utilisation
- ✓ Site profile
- ✓ Quantity via our algorithms
- ✓ Access and Security
- ✓ Power and Internet availability
- ✓ Communications
- ✓ Parcel volume and sizes
- ✓ Mail and parcel combinations
- ✓ Integration of intercoms, cameras, bell systems.
- ✓ Branding and aesthetics
- ✓ API integration
- ✓ Management controls

Contact us for a no-obligation quotation +44 (0)1639 633525

# Our solution

Helping societies thrive in a busy world of deliveries

myRENZbox offers the ultimate convenience for residents, employees, carriers, retailers and service providers. myRENZbox systems will future-proof your business by addressing your ever-growing parcel delivery requirements whilst contributing to cost savings and lower carbon emissions, by guaranteeing first-time deliveries.

→ **Unparalleled convenience**

The ability to shop for, or distribute items, and collect or return items 24/7, represents a revolution in online shopping trends. This offers unparalleled convenience for everyone, which potentially results in a positive impact on people's wellbeing.

→ **Highly configurable**

The myRENZbox system is configurable to virtually any requirement, including: parcel delivery, mail and parcel combination, returns, internal logistics and service deliveries such as laundry. We even supply temperature-controlled boxes for food retailers' Click and Collect services.

**myRENZbox provides the ultimate hassle free, efficient, clean and traceable solution.**

## myRENZbox can significantly contribute to a sustainable and diverse community

There are unlimited benefits with myRENZbox...



→ **Increased sales** for retailers, real estate sales and rentability



→ **API:** Integration into existing software, ERP systems, databases



→ **Customer satisfaction:** Greater convenience for all



→ **Notifications:** Information about delivery and collection by email, SMS(text), Messenger or push message (optional)



→ **Flexible authentication:** Authentication of the user by unique/ permanent PIN or electronic key chip; integration of common cards and keys



→ **myRENZ app:** Operation of system with app and mobile phone



→ **Flexible and dynamic:** Dynamic allocation of the compartments, creates flexibility and reduces total number of compartments required



→ **Integration of logistics processes:** Delivery and collection is possible for service providers, thanks to software integration and PIN authorisation



→ **Security and discretion:** Secure and discreet storage of goods by means of an electronic lock and ultra-robust workmanship



→ **Multi-channel solution:** Efficient linking of online and offline for retail



→ **Individual configuration:** Unit can be configured to meet all needs



→ **Extension option:** The unit can be extended at any time to meet rising demand



→ **Wellbeing:** Enhanced living and workplace quality



→ **Collect, return goods, send or receive:** Any location 24/7



→ **Multiple deliveries:** Multiple parcels by multiple carriers with efficient first-time delivery



→ **Efficiency:** No waiting times at goods collection points and enables unmanned receptions, concierge, parcel points



→ **Environmentally friendly:** Guarantees first time delivery and reduces congestion



→ **Data security:** IOT security verified SANS GPEN International Standard



→ **Data Protection:** User names and addresses access protected with privacy policy



# Unlimited Flexibility & Versatility



## myRENZbox for...

- Multi-Residential Living
- Single Family Homes
- Student Living
- Retail Click and Collect
- Food Click and Collect
- The Workplace
- Construction
- Parcel Operators

And more...

A large, dark grey myRENZbox unit is installed in a modern building lobby. The unit consists of many individual compartments of varying sizes. A small digital screen is visible on one of the compartments. The unit is set against a light-colored wall, and a glass door is visible to the right. The floor is made of light-colored tiles.

my  
RENZ  
box



### Open to all couriers

Our software process  
is designed to enable  
rapid delivery and  
ease of collection.

## myRENZbox for Multi-Residential Living

**Simple** parcel management solutions designed to cope with growing numbers of parcels within multi-residential developments.

**myRENZbox addresses a growing problem for multi-residential buildings. A 24/7 secure, seamless parcel delivery and collections service, ideally located to provide an effective and reliable automatic concierge.**

Open to couriers to access via a unique one-time delivery PIN, or via a bespoke process specified by the customer, our seamless software

process is designed to enable rapid delivery and ease of collection with uncomplicated efficiency.

A parcel management system is now seen as an essential requirement and a growing expectation for modern buyers. Including a myRENZbox system in your development could significantly appeal to the needs of prospective residents who are busy professionals.

### Benefits

- **No more waiting or congestion** in busy communal areas for residents and reception staff.
- **Integration** with various existing management systems resulting in one App for all.
- **myRENZbox** Modula system can be bespoke designed to **fit into any available area** and recessed to save space.
- **Full audit trail** with all transactions monitored and analysed via the management portal, as required.
- **Wrap it**, create a visual statement to create an exciting environment to fit with the site profile.
- **Screens** can be used for communications to residents.
- **Services** such as laundry or local food deliveries can be integrated and offered as an income or benefit.
- **Contactless** and hygienically clean; **myRenZ App** allows doors to be opened automatically, removing the need for personal interaction.

# myRENZbox for Single Family Homes

**Future-proof** your modern housing development with an intelligent parcel management system.

**Around 82% of UK households make online purchases. The future growth predicted demonstrates the very real need to consider how parcel delivery will be handled on a housing development.**

Installing a myRENZbox system at the entrance of a site provides convenience and peace of mind for home owners and carriers alike, reducing traffic and providing

residents with a 24/7 concierge service on their doorstep.

A myRENZbox system conveniently located at the entrance to a development means fewer delivery vehicles on site and guaranteed first-time deliveries, improving pedestrian safety, reducing carbon emissions and demonstrating a commitment to the UK Government's Net-Zero 2050 emissions target.

## Benefits

- Reducing traffic throughout housing development, **increasing safety**.
- Providing an opportunity for brand promotion and for local businesses such as bakeries or laundry services to offer domestic delivery.
- Enhance **community interaction** with the ability to deliver to other users, if required.
- **Open day and night** it is an automatic concierge solution, flexible around homeowners' work patterns.
- Contactless and hygienically clean, using **myRenz** App, doors open automatically.





## myRENZbox for Student Living

**Millennials** demand online shopping and expect convenience, choice and efficiency through SMART technology.

**Volumes of parcel deliveries required by day or night. Short deadlines and an expectation for SMART solutions: modern student living is about the 'experience'.**

Located internally or externally and accessible to all couriers, myRENZbox is a secure, 24/7 parcel delivery

and collections service, tailored for student living. Our advanced mobile application puts students in control of their deliveries and their data privacy.

This solution eliminates parcel management frustrations within student accommodation.

### Benefits

- **Integration** with various existing student management systems resulting in one app for all.
- **myRENZbox Modula** system can be bespoke designed to **fit into any available area** and recessed to save space.
- **Full audit trail** with all transactions monitored and analysed via the management portal, as required.
- **No more waiting and congestion** in busy communal areas for parcel deliveries.
- **Touch Screens** can be used for communications to students.
- **Contactless** and hygienically clean, using **myRenZ App**, doors open automatically.



## myRENZbox for Retail Click and Collect

**Consumers** can now collect or return their rental or purchased goods in one secure, contactless operation.

**Contactless deliveries and collections are becoming an increasingly essential part of modern living. The option of collecting your items from a convenient location, 24/7, and avoiding congested areas not only improves wellbeing, but can encourage shoppers to buy from a retailer.**

Traceable, simple to use and convenient, myRENZbox can be located outside any retail store, providing a convenient 24/7 collections and returns service. Alternatively, fully-branded solutions can be located anywhere the retailer has no permanent outlet, providing a convenient and cost-effective presence in the area.

### Benefits

- **Click and collect:** providing automated customer collection and returns for all kinds of merchandise from clothing to beauty products, electronics and pharmaceuticals.
- **Rental goods and client services** for the equipment, tool hire, automotive dealerships, laundry services, and engineering service industries.
- **Footfall management** via strategic positioning of myRENZbox to drive consumers in or out of city centres and promote the use of destination areas, social services, communal areas and meeting points.

**RENZ** intelligent boxes

## myRENZbox for Food Click and Collect

Food shopping collected at the customer's convenience,  
with myRENZbox temperature-controlled boxes.

**Ambient, chilled or frozen boxes are all offered within the intelligent parcel box range.**

We are continuously working on API integration and can create a bespoke process for your requirements.

Intelligent parcel management systems are the future of supermarket shopping, with contactless delivery, maximum efficiency and convenience the utmost priority.

Create a destination area for customer convenience and comfort.

### Benefits

- Integrate with your existing click and collect process via the RENZ REST API to provide the best possible customer experience.
- Supermarkets can allow for collection of food with **automation** removing the need for a staff member to assist.
- **24/7 delivery** of goods to suit consumers that require items outside of service hours.
- **Contactless:** no requirement to touch the screen. Take full control by scanning the bar code

and the relevant compartments automatically open.

- **Sheds, canopies and housings** can be provided for a weather-protected, customer friendly experience in a destination area.

#### Key:

- ❄ Controlled ambient
- ❄❄ Chilled
- ❄❄❄ Frozen

### Click & Collect

Customer collection for ambient, chilled or frozen foods.



### Use 24/7

Suitable for indoor and outdoor use providing maximum flexibility.



# myRENZbox for The Workplace

**Ensure maximum productivity** by enabling employees to receive goods in work with no interruption to their working day or your environment.

**Create a workplace environment for tomorrow's needs and that of the modern workforce.**

Reception areas are fast becoming a courier service for employee parcels and it can be a significant drain on resource just handling items for staff.

Workplace wellbeing is a priority to retain staff and increase morale and productivity, and enabling employee parcels to be delivered to the workplace helps reduce the stresses of modern life.

Locatable inside or outside any building, myRENZbox automatically takes receipt of employee parcels

from all couriers and securely holds them for collection, at a time that is convenient to employee and employer.

MyRENZbox can also securely handle internal mail, secure paperwork and items for business deliveries and internal logistics. Providing your business with an automatic concierge, fully controllable via myRENZ app and portal.

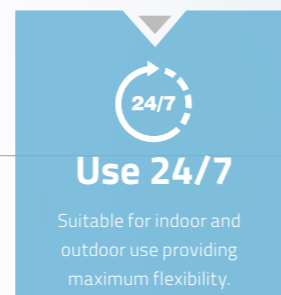
Options are also available for 'open process solutions' in a secured location, enabling anyone to internally deliver and collect, if permissions are granted.



Dynamic box allocation



Simple, open, private system



## Benefits

- Employee peace of mind that their parcels are stored securely, awaiting collection, resulting in a more **focused and productive** workforce.
- Improve **internal logistics**: deliver documents or electronic devices to another team member who is currently away from their desk, store items within the myRENZbox system for collection by the recipient. A one-time PIN is generated by the person delivering the goods.
- All transactions can be monitored and analysed via the management portal and are **fully traceable**.

# myRENZbox for Construction

Enable contact-free, traceable deliveries of components, PPE and administration 24/7 on your sites.

**Efficiency and traceability are essential tools for a construction site. myRENZbox offers the ability to receive components 24/7 from carriers, enables secure movement of items within a site and provides traceability for deliveries, to ensure there is no downtime or missing parts urgently needed.**

Signing for goods on site can be a challenge, with items misplaced or managers unaware if an item has arrived, or where it is stored. myRENZbox is a complete on-site management system, ensuring teams can identify and locate materials and get more delivered after the site is closed, allowing the job to carry on. The system can incorporate large shutter boxes for convenient pallet delivery.

myRENZbox enables multiple on-site processes to take place contactless,

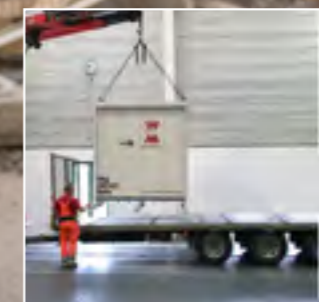
from small courier deliveries to the issuing of clothing or PPE. Even paperwork and IT equipment can be passed between personnel safely. Fitted with top lifting eyelets for secure hoisting, myRENZbox can quickly flex to your fast-changing site and once a site is complete, it can simply move onto the next project.

This solution also provides the same efficiencies and contactless delivery benefits to other engineering, utility and manufacturing businesses. These fully bespoke parcel box solutions are typically used by companies across Europe to securely deliver items throughout the day and night.

Client requirements such as barcode scanners, receipt printers, corporate branding, euro-pallet sized compartments, lighting and crane lifting points are all available.

## Benefits

- Can be **branded** and used by developers or regular key suppliers on sites.
- Reduces the need for access onto site for **unauthorised personnel**.
- **Removes personal contact** and enables deliveries to be securely made, contact free.
- Robust concrete plinth base option available.
- Fully portable, ultra robust construction for external use, reusable time and time again.



# myRENZbox for Parcel Operators

Logistics providers and carriers are handling the enormous growth in parcel delivery, whilst striving to work towards the government 2050 net zero goals.

**The last mile is considered to be a costly stage of the process and guaranteeing first time delivery could provide a significant advantage.**

Repeated deliveries, made after failed attempts due to recipients being unavailable, damages the finances of the logistic company but also the environment, resulting in wasted emissions from vehicles making various trips to the same address and the congestion that also causes.

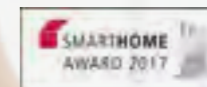
This situation will be amplified over the coming years as the parcel volumes increase, coupled

with the need for efficiency and traceability. myRENZbox provides a highly effective solution for the local distribution of parcels with a contactless process removing any concerns of hand to hand deliveries, whilst enabling evidence of delivery automatically via push notification to the recipient and carrier.

With the option of API ( Application Programming Interface) integration to carriers systems and devices, myRENZbox can provide a fully branded solution strategically placed to maximise on the carriers routes and provide a 24/7 facility for both the carrier and recipient.

## Benefits

- **API integration** - easy to use, link myRENZbox into your existing software to ensure maximum efficiency.
- **Decarbonisation** - helps towards the 2050 net zero target by removing repeat delivery.
- **Returns** - myRENZbox offers the facility for returns - a convenient and 24/7 opportunity for shoppers to return items for logistics operators to collect.
- **Transparency** - traceable and controllable through the portal boxes can be reserved, items removed, uncollected items located and all transactional data is collected.
- **Temperature controlled option** - cool, ambient and frozen compartments are available for food couriers.



my  
RENZ  
box



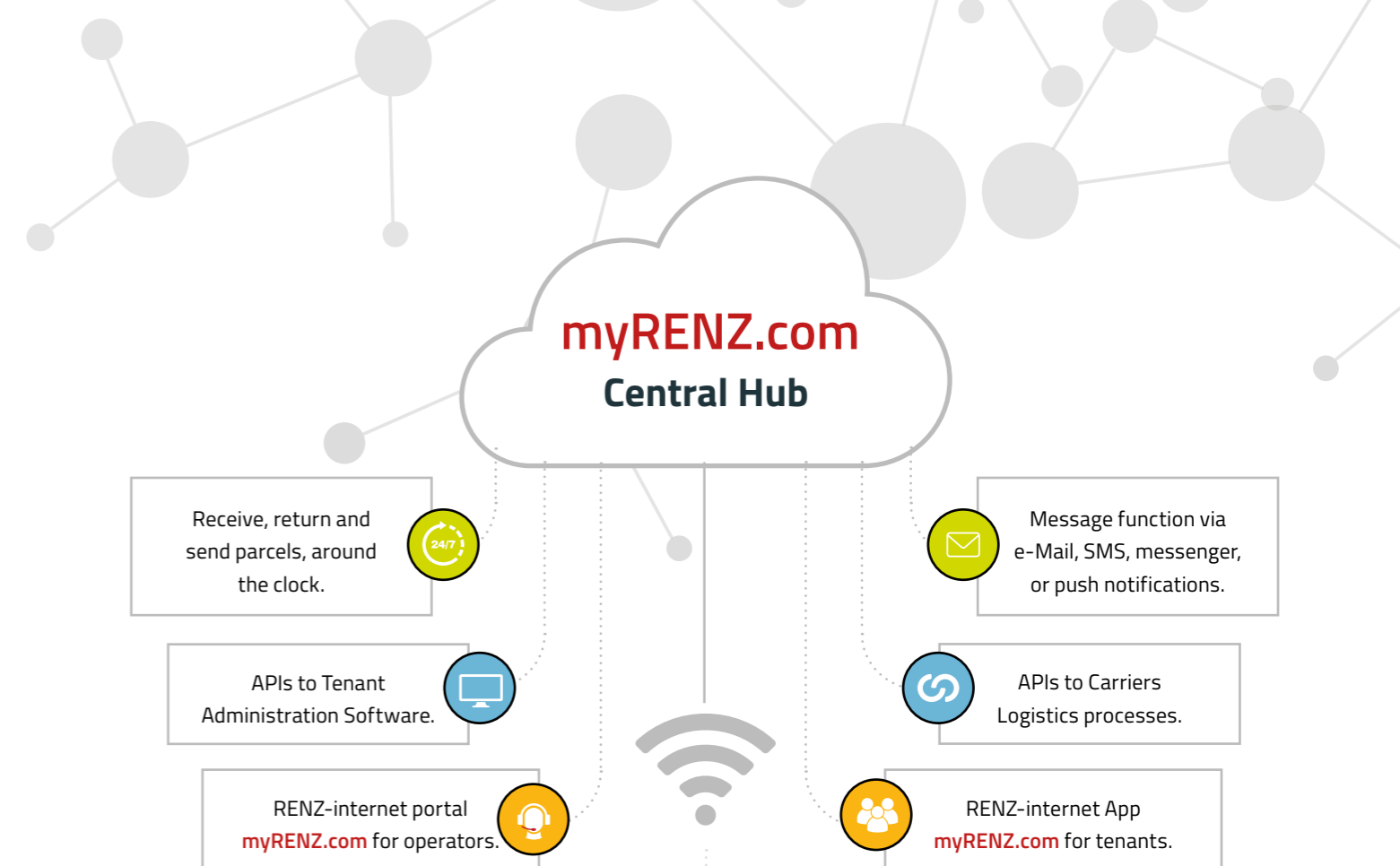


## The System Process and Operation



Name  
Name





## myRENZbox parcel process...

A parcel delivered through myRENZbox is hassle free, safe, secure and compatible with all courier services.

**Our software allows for unlimited options and tailored solutions built to suit the needs of any development and required functionality. Bespoke processes are available to suit any challenge!**

In a typical parcel process, access to the intelligent parcel management system is restricted to registered users and controlled by the box owner. Authentication is via a unique one-time PIN to deliver, and a personal collection PIN to pick up.

### Additional processes include

- The ability for users to simply and quickly deposit items for others and be alerted via a push notification and email.
- The allocation of documents or IT equipment via internal logistics, with notification sent to the employee to confirm deposit.
- The option for laundry companies to collect and deposit items, with the owner notified each time.
- The possibilities are endless. Discuss with us the exact process your project needs to provide you with the best return on investment.



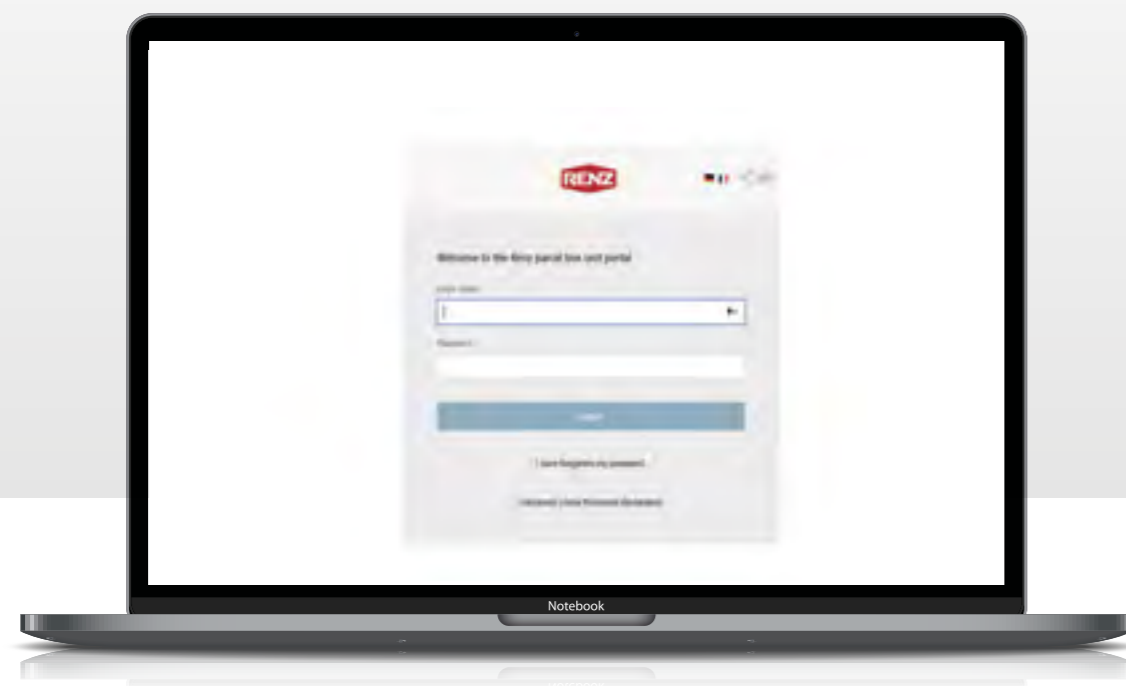
The above shows a typical example of a business to consumer delivery process. Other processes exist for other sectors.

i.e. business to business and the construction sector. Ask us for more information.

## myRENZbox the portal...

The myRENZbox portal **www.myRENZ.com** enables complete remote management of one or more intelligent mail and parcel box units. The portal provides user account management tools, a live view of the parcel box status and historical usage data.

- **Easy admin** - Effortless administration of several mail and parcel box units, from your desktop.
- **Permissions** - Quickly issue and withdraw user access permissions. Live status updates.  
A visual overview of the parcel box system: occupied and empty parcel boxes, overdue parcels and utilisation reports.
- **Real-time stats** - Analysis of parcel box usage, number of deliveries, speed of collection, overdue parcel status and service messages.
- **Integration of existing tenant administration systems** - Optional interface for third-party systems. E.g. ERP systems, housing management software, shop systems etc.
- **Logistics processes** - Easily activate and deactivate logistics processes.
- **GDPR** - Operating system is fully compliant with data privacy laws.



## myRENZbox the app...

The myRENZbox App works in conjunction with the myRENZbox control unit, enabling the parcel box unit to be conveniently operated from a smartphone or tablet. The user simply selects a username and password and signs up for an account.

The myRENZbox app acts as an electronic key and information terminal, providing information on the status of deliveries received, or shipments ready for collection.

Users generate a unique PIN number to enable any carrier to deliver an online order. Users can opt to receive an SMS, email or push notification via the app, to tell them when the parcel is delivered.

- **App**  
Your app acts as an electronic key for operating the parcel box unit.
- **Status Display**  
Check whether a delivery has been made or whether the return parcel is still in the box ready for collection, via your smartphone.
- **Push message**  
Get an alert as soon as a delivery is made or your shipment is collected.
- **Create PINs for deliveries and collections**  
Display PINs for drivers or trusted parties and forward via MS messenger.

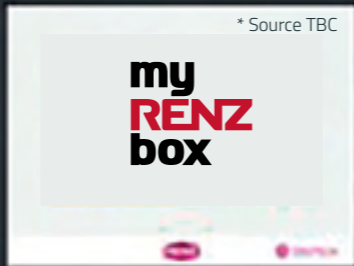
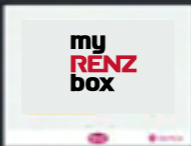
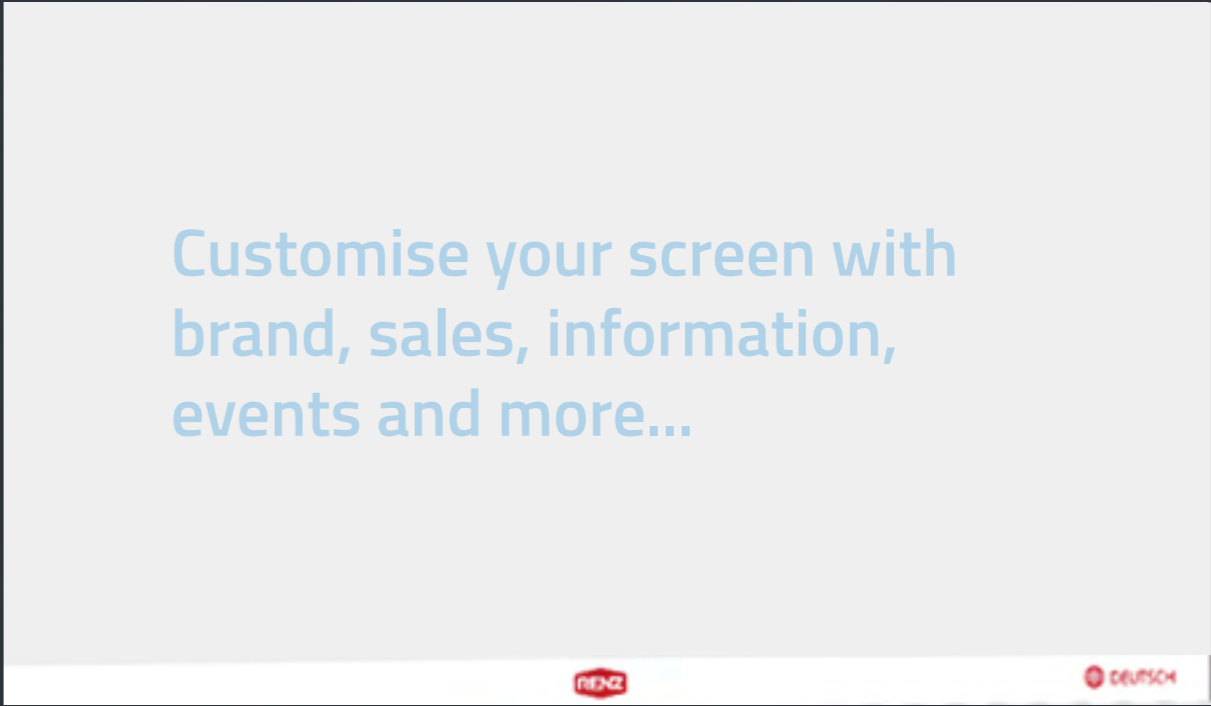
**Our app is available on Android and iOS.**



Easy touch display screen options ↓

# The display screen units featured across the range of myRENZbox complete access control.

Integrated intercoms and large touchscreens help improve communications with residents and other users, providing a more effective and contactless experience for everyone, whilst keeping personal data completely secure.



Screen size scaling

3.5"

The myRENZbox control unit with a 3.5"-inch touch screen display is a central menu-driven control unit exclusively for the Modula system with the RENZ standard controller.

Drivers can authenticate themselves with a delivery PIN or electronic fob, while residents can do so using their personal electronic key chip or personalised PIN. The resident is notified by email about the delivery or collection of a parcel.

8"

The myRENZbox control unit with an 8-inch touch screen display is a central menu-driven control unit for a larger mail and parcel box system for up to 500 compartments.

The display screen unit can be customised to meet your needs, promote your branding or featuring information as required.

32"

The myRENZbox control unit with a 32-inch touch screen display has the same features as its smaller sister. With its much larger display, it doubles as a digital information terminal for communication or advertising. Plus adds audio capability for video playback.

The default screen displays the required promotional/advertising information, and the parcel menu screen is activated as soon as the screen is touched. After a predetermined 'idle time', the screen automatically switches back to display promotional messages.

# Our range configured to **your requirements**

- Modula
- Modula Extended
- Kompona
- Plan
- eQUBO and eQUBO+

my  
**RENTZ**  
box

# myRENZbox Range

## Modula (Parcel Only)

At the heart of this scalable system is the RENZ control module connected to a cloud-based server. With up to nine extension modules to choose from, it's an innovative and easily configurable solution, able to accommodate current and future requirements for varying parcel volumes.

A single controller **can manage up to 500 box compartments** with electronic locks, allowing even the largest developments to benefit from this revolutionary parcel solution. A range of box sizes are available, and we'll use our technical expertise to help you configure and optimise your system.

Operation is via **touch screen, electronic fob or smartphone app**,

and the standard UK process is compatible with all **courier services**.

All myRENZbox systems offer **customised hardware and bespoke software** solutions as standard, if required. This includes access to the **RENZ Rest API, allowing you** to add parcel box functionality to your own resident app and consolidate resident services in one location.



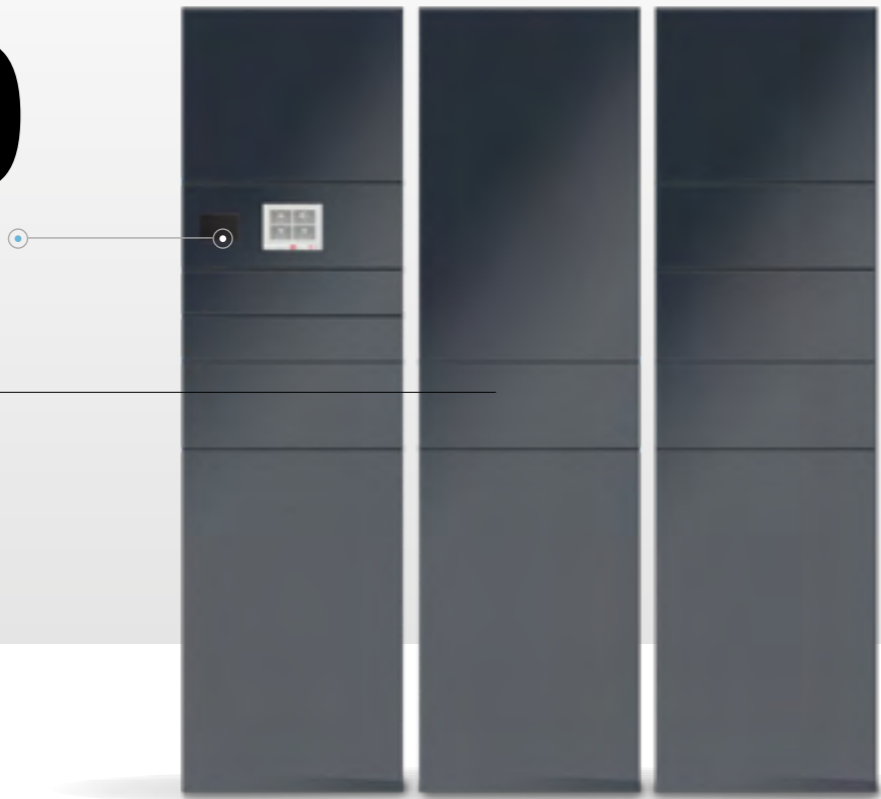
### Product features at a glance:

- Made of corrosion-resistant steel
- Over 200 RAL colours (matt)
- For indoor use
- For outdoor use
- Available as a free-standing unit
- Integrated 8" Renz control unit
- NFC reader fitted as standard
- Wi-Fi module/LTE module (optional)
- Electronically and mechanically extendible
- Payment terminal (optional)

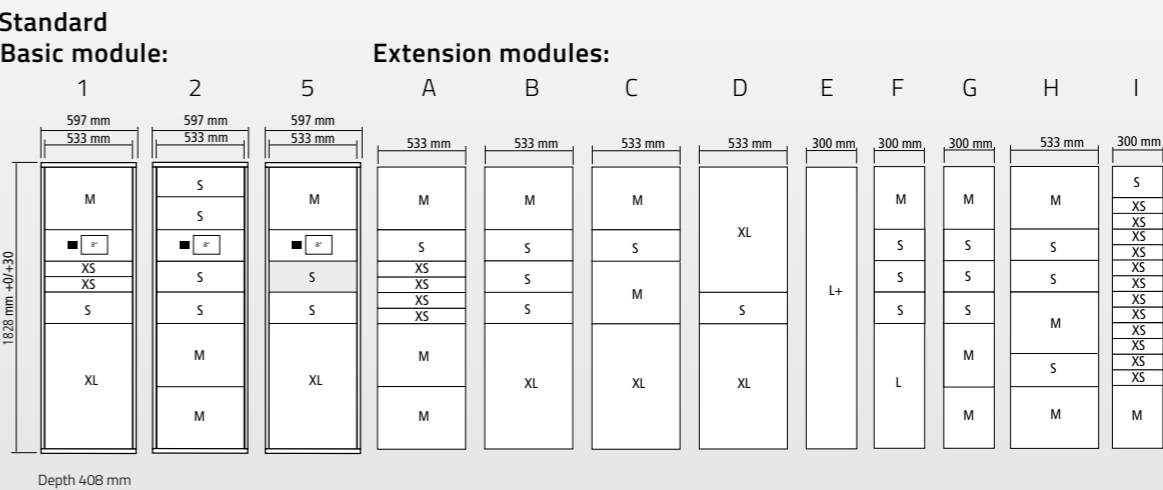
Manage up to

# 500 BOXES

with electronic locks  
with a single controller



↓ Build to your own design...

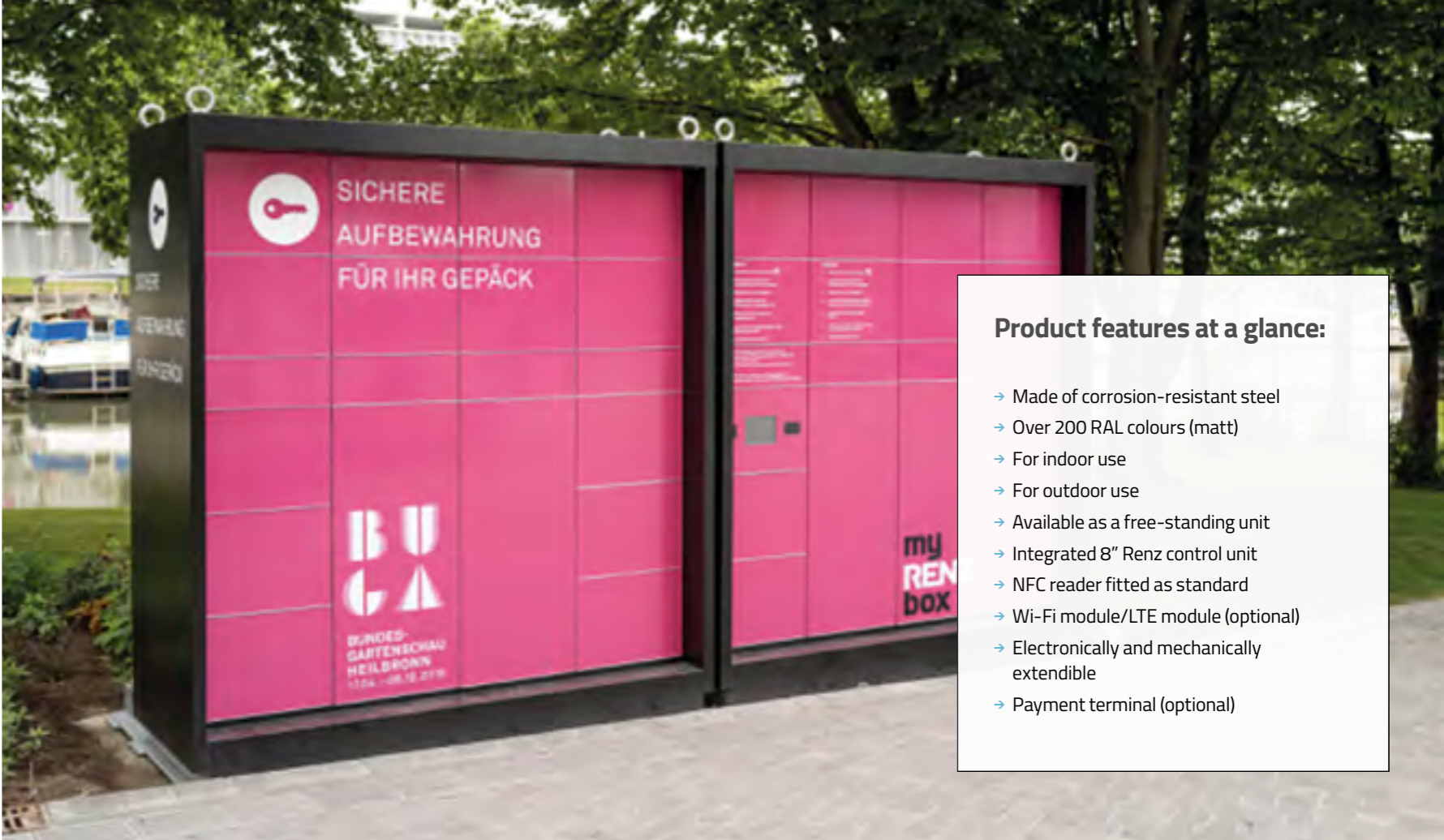


# Modula Extended (Parcel Only)

The Modula Extended solution is both taller, at just over 2.2 metres, and deeper at 750mm, than the standard Modula range.

These high-capacity parcel boxes are ideal for accommodating problematic **large parcels** and work perfectly in a click and collect retail environment to store customers' online orders. Suitable for **indoor and outdoor** locations, they provide maximum flexibility with 24/7 user access.

The Modula extended range is fully **scalable**, with a choice of **four extension modules** and options to customise both hardware and software components, as with the standard Modula range.



## Product features at a glance:

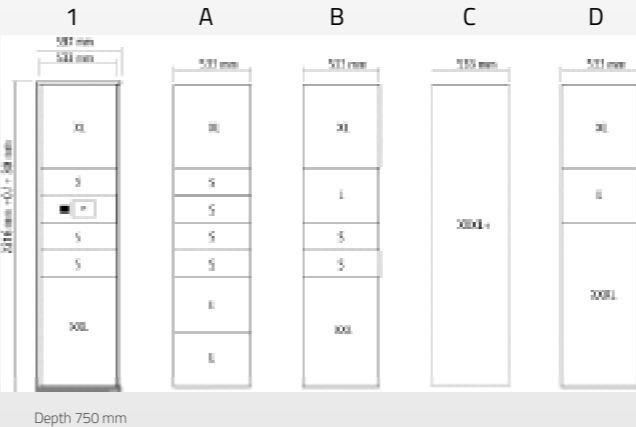
- Made of corrosion-resistant steel
- Over 200 RAL colours (matt)
- For indoor use
- For outdoor use
- Available as a free-standing unit
- Integrated 8" Renz control unit
- NFC reader fitted as standard
- Wi-Fi module/LTE module (optional)
- Electronically and mechanically extendible
- Payment terminal (optional)



Extended solution  
**2.2 metres**  
Higher and deeper

↓ Build to your own design

Extended  
Basic module: Extension modules:



## External dimensions in mm (w x h x d)

Box	Standard 300 mm wide	Standard 533 mm wide	Extended 533 mm wide
XS	300 x 97 x 408	533 x 97 x 408	–
S	300 x 194 x 408	533 x 194 x 408	533 x 194 x 750
M	300 x 388 x 408	533 x 388 x 408	–
L	300 x 776 x 408	–	533 x 388 x 750
L+	300 x 1746 x 408	–	–
XL	–	533 x 776 x 408	533 x 582 x 750
XXL	–	–	–
XXXL	–	–	533 x 766 x 750
XXXL+	–	–	533 x 2134 x 750

# Kompona (parcel only or mail & parcel combined)

RENZ Kompona offers complete design freedom alongside myRENZbox intelligent core software processes.

RENZ Kompona is manufactured to your exact specification, with floor standing, wall mounted or wall recessed unit options available, and as parcel only or mail and parcel combinations.

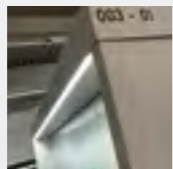
Even box sizes and overall unit height, width and depth can be manufactured to your specific needs. It's a fully tailored solution that could form an integral part of your interior design.

A multi-point locking system provides additional security where large compartment doors are included.

Other optional extras include audio or video intercom operated via touchscreen, a choice of design for the surround cladding and integrated LED strip down-lighting – a particularly useful feature for external units.

## Product features at a glance:

- Made of corrosion-resistant steel
- Over 200 RAL colours (matt)
- For indoor use
- For outdoor use
- Available as freestanding, wall recessed and wall mounted
- Integrated 8" Renz control unit
- NFC reader fitted as standard
- Wi-Fi module/LTE module (optional)
- Electronically and mechanically extendible
- Payment terminal (optional)



## Optional integrated

# LED

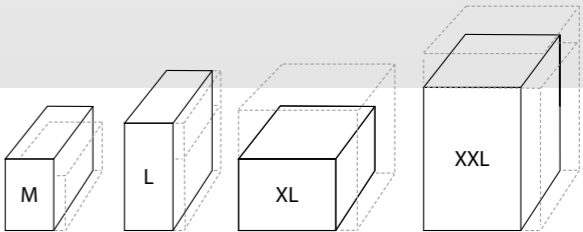


## Combination options

M	XL	XL	XL
L	M	XL	XL
L	XL	XXL	XXL

## Parcel box sizes with individual design

We offer the following standards with further options on request.



## Plan

This Renz PREMIUM range is ideal for high end multi-occupancy installations.

Utilising the award-winning RENZ plan linear design, it features high quality V4A stainless steel construction, minimalist design and exceptional detailing.

Offering all of the functional benefits of intelligent parcel box technology, the boxes can be individually

combined with mailboxes, a bell push voice intercom system and digital nameplates.

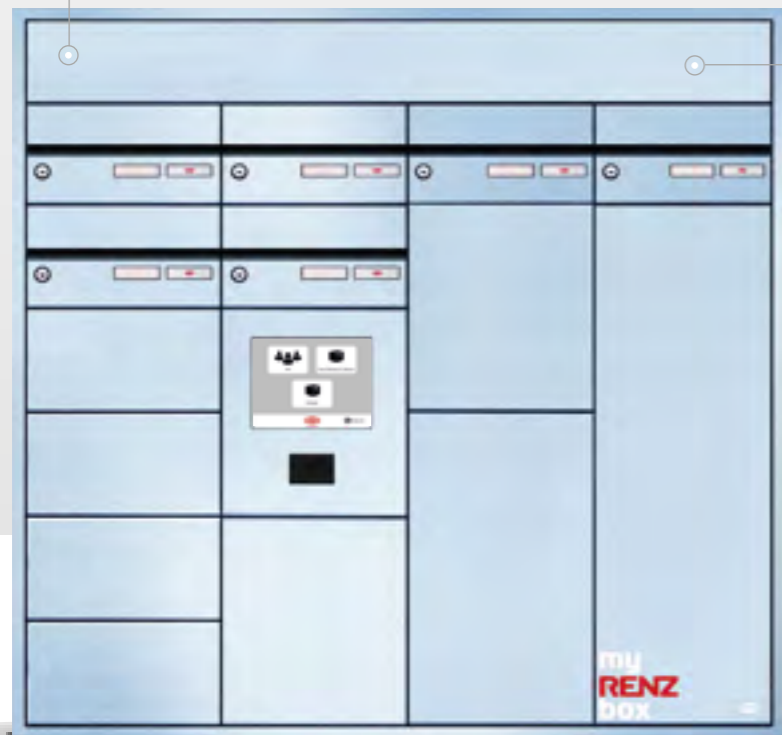


### Product features at a glance:

- Made of corrosion-resistant steel
- Over 200 RAL colours (matt)
- For indoor use
- For outdoor use
- Available as freestanding, wall recessed and wall mounted
- Integrated 8" Renz control unit
- NFC reader fitted as standard
- Wi-Fi module/LTE module (optional)
- Electronically and mechanically extendible
- Payment terminal (optional)

# V4A

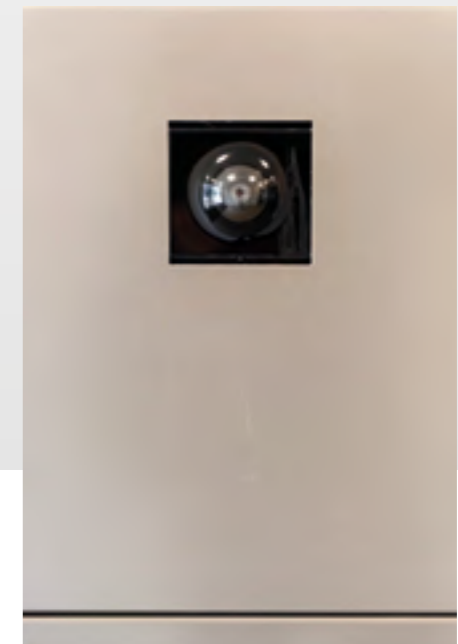
stainless steel construction



Plan 1



Plan 2



## eQUBO and eQUBO+

**The eQUBO and eQUBO+ classic product range has been designed and developed specifically for single and dual-family properties, as well as small multi-occupancy homes.**

All are equipped with a myRENZbox 5" control display unit as standard and are available in over 500 RAL colours.

If mailboxes are already present at the location, EQUBO and EQUBO+ can also be retrospectively fitted. Variants without mailboxes are equipped with two to five parcel boxes, as required.



### Product features at a glance

- Integrated with a 5" myRENZbox control display screen
- myRENZbox laundry service available
- Interior casing made from galvanised steel
- Cladding and doors made from corrosion-protected steel
- Available in 200 RAL colours in a matt finish
- Suitable for outdoor use
- Available as freestanding units
- Mailboxes with electronic locking
- WLAN module included as standard
- NFC-Reader optional
- Includes mains plug for easy self-installation (EQUBO only)



eQUBO range



eQUBO+ range

# myRENZbox Mail & Parcel Box Combinations

The ultimate e-concierge; providing a convenient 24/7 mail and parcel solution.

Configured to fit your space and specific requirements, allowing all postal items to be successfully and securely received and collected when convenient for the recipient.

Contact us to discuss your project and receive a no-obligation quotation and drawing.



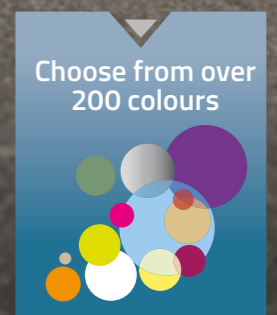


# Style me your way

myRENZbox can be tailored to your precise colour and finish requirements. We offer a high quality powder coated steel finish. Available in over 200 colours from the RAL colour chart. Bespoke colours to meet specific project requirements are also available on request.

For something totally unique we can custom wrap myRENZbox in coloured vinyl featuring a specific geometric design, image or graphic lettering.

We go even further and provide the option of textured vinyl finishes to enable myRENZbox to seamlessly integrate with your interior design.



# Service and Support

## Installation, commissioning and instruction.

RENZ UK offers professional installation on site by trained fitters. Following commissioning, we will demonstrate the extensive functions of the parcel box unit to you and train you in using the [www.myrenz.com](http://www.myrenz.com) internet portal.

## Renz Service and Maintenance Contract.

We won't leave you in the lurch even after your purchase and recommend concluding service and maintenance contracts. Apart from regular software updates and the use of the internet portal, we also offer regular maintenance on site. Depending on the scope of services, product-related complaints can also be professionally handled after expiry of the warranty. We would be happy to advise you on selection of the right service and maintenance contract for you.

### Scope of services:

- Access to the online portal for administrators and residents
- Software updates for the processes purchased
- Regular on-site check (mechanical and electronic)
- Extended warranty
- Cleaning and maintenance
- Repairs after expiry of the warranty

### Bronze level

Provides the assurance of regular software maintenance and updates plus ongoing access to the myrenz.com portal, myRENZ mobile app and email and push notification messaging services.

### Silver level

In addition to the Bronze Service Level, this package adds preventative maintenance carried out annually and includes: travel time and working time per hour, mileage allowance, testing of the system mechanics and electronics with accompanying service documentation and records.

### Gold level

Our premium service and maintenance package this includes replacement of faulty hardware components as well as the associated costs of travel and working time for the repair.



# We care you are important to us

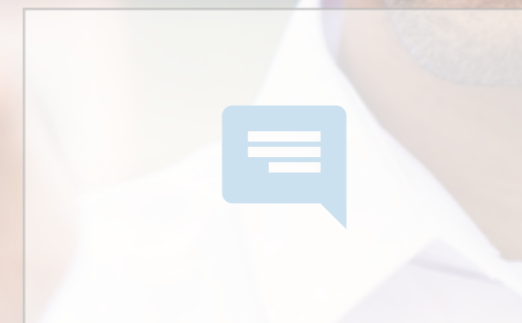
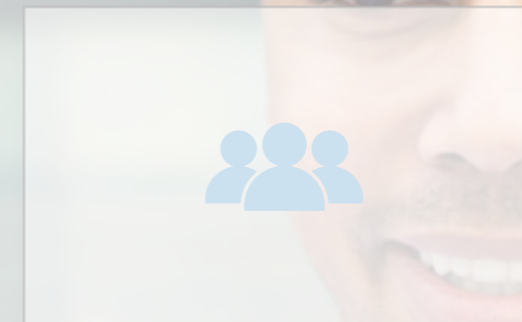
**Data security is of the utmost importance** to us and every aspect of the system and data security has been carefully designed to fully comply with the Data Protection Act 2018 and also protect the system from both misuse and malicious attack.

## GDPR


- **MYRENZBOX** systems are designed to be fully GDPR compliant. We are clear from the outset about our commitment to support our customers during the implementation and deployment phase of our systems.
- At the point of installation we provide **comprehensive training**, following a strict sign off process.
- We act solely as a processor of information and provide the mechanism for the parcel owner to **manage and control** user data via the management portal.
- The delivery and collection processes have been carefully designed to be **GDPR compliant**. No personal details are shared with either parcel delivery companies or between end users.
- End users are required to accept both a **usage agreement and data protection declaration** when creating a new account

## System Security

- **DATA SECURITY** The network is secured using firewalls, intrusion prevention and web security appliances amongst other technologies. All traffic is **SSL certificate encrypted**. User portal, communication portal and DB-cluster are strictly separated from one another.
- **PROTECTION FROM MALICIOUS ATTACK:** In the event of malicious attack blocking of unauthorised authentication will take place. The portal is **protected by a firewall with IPS inspection**. The system is regularly audited based on ISO 27001.
- We are certified by **SANS GP** and International Level of Data Protection for all units (Portal, Box and APP)
- **DATA STORAGE:** Renz supports a **cloud solution**, where the data centre is in Germany. Data is stored both locally at the parcel boxes and in the myrenz.com portal.

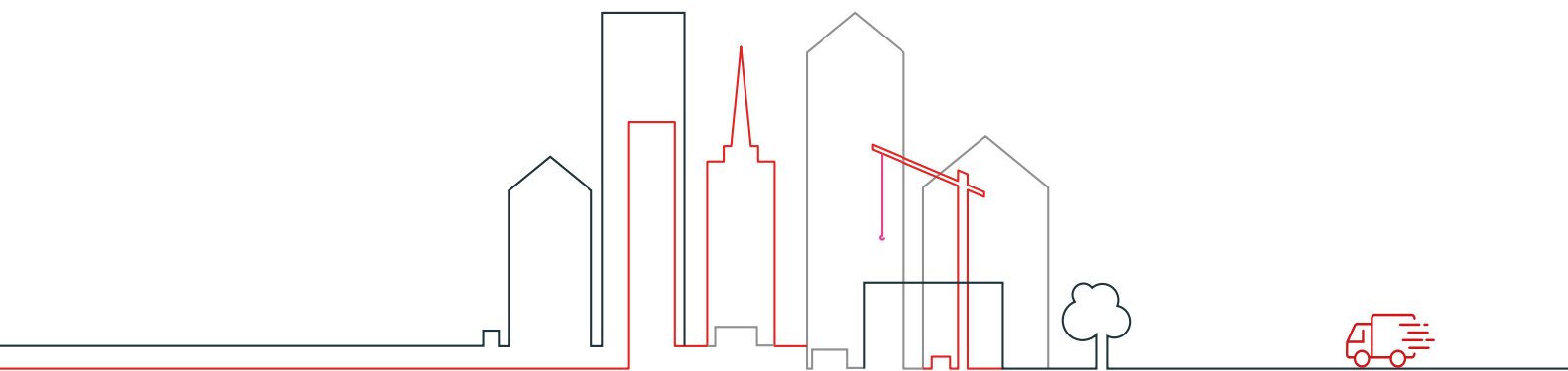


my  
RENZ  
box



We must all anticipate  
parcel growth, plan for  
it and future proof  
our urban landscape.

**my  
RENZ  
box**



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